

Integrate CSR into a Responsible Value Chain

Commitments and Objectives for 2025

Governance of the group

Social Issues

- Put responsibility at the heart of the company's development
 Objective: being a mission-driven company
- · Act ethically within the company
 - **Objective:** 100 % of employees ethically aware and a formal ethics committee
- Ensure safe and fulfilling working conditions

An Integrated Group

• Widely use packaging eco-design

Objective: 100% of eco-designed packaging

Production

- **Objective:** satisfaction rate > 90% and "well-being at work" plan achieved
- Act responsibly in our activities
 - **Objective:** All business procedures are reviewed and include CSR-social criteria
- · Encourage operational excellence and employability
 - **Objective:** All procedures are provided with operational excellence benchmarks and 15% increase in training hours per employee per year

Environmental Issues

- Limit environmental impacts of production
 Objective: 20% energy reduction and 15% CO₂ emission reduction (base year 2019)
- Contribute to protect our planet
- **Objective:** 100% of employees sensitized to environment issues

Community Issues

- Encourage entrepreneurship, access to education and employment

 Objective: 100 persons offered support per year
- Formalizing our philanthropic approach
 Objective: Evolve the positioning of the HEART programme

Committed Suppliers

• Work in collaboration with our suppliers through a responsible approach governed by a responsible purchase policy.

Objective: 100 % of our critical suppliers conform to our rules of conduct



Raw materials

Reduce the environmental transport's impact

Objective: increase of 10% the pooling of orders.

Transport

Our patient and client approach

- \bullet Improving and helping to save lives
 - **Objective:** To make high value-added solutions available in as many regions as possible
- Support health professionals to facilitate the use of treatments

 Objective: 60% of health professionals educated through awareness-raising initiative
- Continue the research project against malaria with a "No Gain No Loss"

Objective: Conducting a clinical study against malaria with our historical product



Patient care

Reduce and recycle waste

Objective: recycle 90% of waste from our products



Product end of life